

# Savings Accounts

Regular Share Account
Money Management Account
Share Certificates
Christmas Club Account
Special Savings Account
Individual Retirement Accounts
Coverdell Education Savings Accounts
iSave Teen Savings

The Lakeview Pirates Club A Savings Just for Kids (Ages 12 And Under)

# **Checking Accounts**

No Minimum Balance Requirements
No Transaction Limits
Visa Debit Card, ATM & Night Drop
Direct Deposit, Payroll Deduction
Online Banking, Bill Pay & Mobile App

eStatements
iSave Teen Checking
College Checking
Captains Checking

# Loan Services

First & Second Mortgages
Home Equity Fixed Rate Loans
Home Equity Variable Rate Lines of Credit
Auto/Motorcycle/RV/Boat Loans



Share Secured Loans
Signature Loans
Business Loans

**VISA** Credit Card

# ASHTABULA OFFICE

2909 STATE ROAD P.O. BOX 2609 ASHTABULA, OH 44004 PHONE.....(440) 998-2707 FAX....(440) 992-7009

#### **JEFFERSON OFFICE**

345 SOUTH CHESTNUT STREET P.O. BOX 211 JEFFERSON, OH 44047 PHONE......(440) 576-4382 FAX.....(440) 576-4386

#### **GENEVA OFFICE**

583 SOUTH BROADWAY
P.O. BOX 920
GENEVA, OH 44041
PHONE......(440) 415-9900
FAX.....(440) 415-9988

# LOBBY HOURS ASHTABULA - JEFFERSON - GENEVA

MONDAY THRU WEDNESDAY
9:00 AM TO 4:30 PM
THURSDAY
9:00 AM TO 5:00 PM
FRIDAY
9:00 AM TO 6:00 PM

Drive thru opens at 8:30 AM Monday thru Friday

Ashtabula Office Saturday 9:00 AM to 12:00 Noon

# WWW.LAKEVIEWFCU.COM LFCU@LAKEVIEWFCU.COM



Your savings federally insured to at least \$250,000 by the National Credit Union Administration, a U.S. Government Agency. Additional coverage up to \$250,000 is provided by Excess Share Insurance.



# Online Banking



# LIVE HERE. WORK HERE. BANK HERE.

LakeviewFCU.com

#### CONVENIENCE

Access your account and pay bills online 24 hours a day, seven days a week.

Check account balances, make loan payments, transfer funds, view account history, print cleared check images and more!

#### **SECURITY**

Access your account through a security framework, which incorporates the latest proven technology. Enhanced Authentication provides extra protection by recognizing your computer and usage patterns. If a questionable logon attempt is detected, the system will require additional identity verification before allowing access.

#### ONLINE BANKING is FREE

However, you must logon to your account each month. If your Online Banking account is inactive for a period of 30 days, your Logon ID will be deactivated. A new application must completed to reinstate Online Banking access.

#### **BILL PAY is FREE\***

Checking account required. \*Bill Pay is FREE with monthly use. If Bill Pay is inactive, there is a \$6.00 monthly charge. Outstanding checks issued by Bill Pay that have not cleared your account within 90 days will be redeposited to your checking. There is a \$50.00 fee to have a Bill Pay transaction investigated or to receive a copy of a Bill Pay check. There are certain types of payments that are prohibited through the system: tax payments, court ordered payments and payments to payees outside the U.S.

#### **RECEIVE FREE eSTATEMENTS**

Online Banking users can sign up to receive FREE eStatements, an electronic version of your paper statement via our secure web site.

# Lakeview Mobile Banking App is FREE

Account access anytime using a mobile device. Available to Online Banking users.

#### **HOW TO USE ONLINE BANKING**

- 1. Log on to: www.LakeviewFCU.com
- 2. Enter your Logon ID in the box provided.
- 3. Enter your Temporary Security Code.

You will then be prompted to select a new security code. The security code is case sensitive and must be between 9 - 16 characters and contain a minimum of one character from each of the following with no spaces:

- Upper case letter
- Lower case letter
- Number
- Special character: !@#\$%^&\*
- 4. Select 3 Security Questions & Answers.
- 5. Read and Accept Terms & Conditions.
- 6. Enter Mobile Phone Number and/or Email.

#### SIGN UP FOR BILL PAY

- 1. Log on to Online Banking.
- 2. Select the Bill Pay tab.
- 3. Select "Enroll & Get Started" Set up a Payment
- 4. Follow the on-screen instructions:
- > Pick a bill you want to pay.
- > Enter the info from your bill.
- > Choose how much to pay and when!

\*Please note, the Help Center tab within Bill Pay is a great resource for all of your Bill Pay questions and answers. For Bill Pay Member Service, please call 833-903-2248 between the hours of 7:00 AM - 1:00 AM ET, 7 days a week

#### **HOW TO RECEIVE eSTATEMENTS**

- 1. Log on to Online Banking.
- 2. Select the link that says eStatements and that's it! You will receive a notification to the email address provided when a statement is ready to view.

### DOWNLOAD THE LAKEVIEW APP!

Search "Lakeview Federal Credit Union" in your app store to get started! You must be enrolled in Online Banking to use the Mobile Banking App. Logon information will be the

**same.** Need HELP with any of these services? Call us - Jefferson (440) 576-4382, Geneva (440) 415-9900 Ashtabula (440) 998-2707

Online Banking Application
✓ Online Banking
PLEASE PRINT Date//
Account Number
Social Security Number
Name
Address
City State Zip
Telephone
E-mail address
By signing below, the undersigned request the described services and agrees to the terms and conditions governing the services, including any fees and charges.  Signature
Additional Accounts to Access: